



AMAZON COOKIE REWARDS

Frequently Asked Questions

The Amazon Storefront for cookie rewards is an exclusive online shop for Girl Scouts. This unique platform gives Girl Scouts more options for selecting their cookie rewards, empowering them to choose what interests them most.

After cookie rewards are submitted, an Amazon rewards voucher will be emailed to the Girl Scout's registered email, allowing them to order their rewards. The voucher will expire two weeks after delivery - expiration date will be noted in email with rewards voucher.

Do I have to have an Amazon account to place an order?

Yes, a free Amazon account is required to order through the Dakota Dough depot.

I never received my voucher via email, can you resend?

Send an email to dakotadoughdepot@gsdakotahorizons.org and we can resend your invitation email.

I accepted my voucher, how do I find the items to order?

A link to the storefront can be found in your voucher email from Amazon. Once the voucher is accepted, you can also find the list in your Amazon account under My Account > Payments and clicking on your voucher total.

I forgot to use my voucher before the deadline, how can I order my reward?

Email dakotadoughdepot@gsdakotahorizons.org with Girl Scout name and reward level for review.

I didn't spend my entire voucher, can I get a refund for the difference?

Change is not given for rewards ordered through the Amazon Storefront.

My Girl Scout changed their mind after accepting the voucher, can they choose Dakota Dough option instead?

Once the reward selections have been submitted in eBudde, changes can not be made. Reward selections are final.

Why are items a different amount than when previewed?

GSDH is using a third-party storefront with Amazon Business. Pricing is not marked by GSDH and is subject to change at any given time.

What happens if my purchase total is more than my reward voucher?

Any remaining balance can be paid with a credit card. Reimbursements will not be given.

I ordered through the preview link with my credit card, can I get reimbursed?

Orders through the preview link cannot be reimbursed. Orders will need to be returned through Amazon and re-ordered with the rewards voucher.

My items are defective, how can I get a replacement?

All returns and exchanges will follow the Amazon Business return policy. Reach out to Amazon with your defective item.

Can I combine Dakota Dough for another reward level for increased credit to a different storefront?

Reward levels cannot be combined and credit must be spent within the respective reward level.

Important Reminders & Guidelines

- Amazon cookie rewards storefront is partnered with Amazon Business.
- Due to third party storefront, prices are subject to change without notice.
- Members will not be reimbursed for items purchased through the preview link.
- Once rewards have been transferred to a voucher, no change/refunds will be given.
- Voucher is only valid on items in the GSDH storefront via Amazon.
- All returns/exchanges will be processed through Amazon.