girl scouts

Digital Cookie®

My Cookies: Delivery Settings

Prefer a video? A step-by-step demonstration is available here.

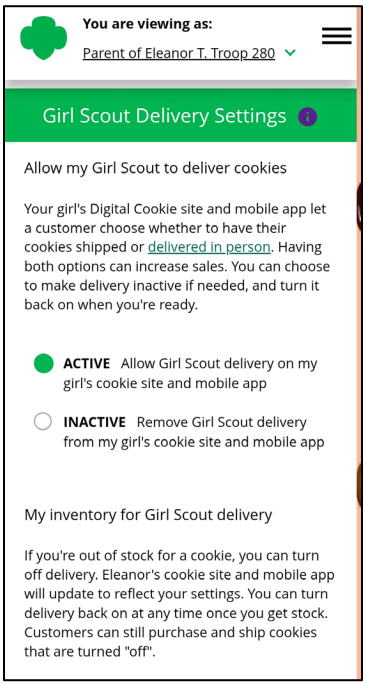
The **My Cookies** page includes several functions for caregivers. This tip sheet focuses on the **Delivery Settings** section.

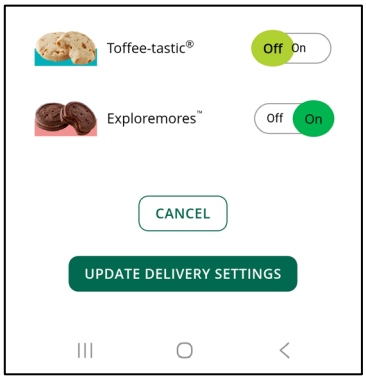
If enabled by your council, **Delivery Settings** allows you to:

- Turn **off In-Person Delivery** for customers.
- Disable specific cookie varieties for delivery.

This feature helps prevent customers from ordering cookies you cannot fulfill—avoiding the need to decline orders and disappoint customers.

✅ **Tip:** If you're concerned about inventory, check with your troop cookie volunteer before turning off a variety. They may be able to provide additional cookies.





Step 1: Turn Off In-Person Delivery

- Select **Inactive** to disable the Girl Scout delivery option.
- A warning message will appear—click **Update Delivery Settings** to confirm.
- When set to **Inactive**, the cookie variety section disappears. You do **not** need to turn off each variety individually.
- To reactivate delivery:
  - Select **Active** and click **Update Delivery Settings**.
  - Customers will see delivery as an option again.

Step 2: Turn Off a Cookie Variety

- If you want to keep delivery active but are out of a specific variety:
  - Toggle the slider next to that variety to **Off**.
  - Click **Update Delivery Settings**.
- To make the variety available again:
  - Toggle the slider back to **On** and click **Update Delivery Settings**.

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