



DAKOTA DOUGH DEPOT

Frequently Asked Questions

I never received my voucher via email, can you resend?

Send an email to dakotadoughdepot@gsdakotahorizons.org and we can resend your invitation email.

I forgot to use my voucher before the deadline, can I request my Dakota Dough back?

Email dakotadoughdepot@gsdakotahorizons.org with your information for review.

I didn't spend my entire voucher, can I get a refund for the difference?

Change is not given for the Dakota Dough Depot. There are fun find items available to help spend the difference.

My Girl Scout changed their mind after accepting the voucher, can they get their Dakota Dough back?

At this time, once Dakota Dough has been transferred to a voucher, the option for a refund is unavailable.

I accepted my voucher, how do I find the items to order?

A link to the storefront can be found in your invitation email or in your Amazon account under My Account > Payments and clicking on your voucher total.

My purchase total is more than the Dakota Dough submitted, can I submit a reimbursement form for the difference?

Dakota Dough reimbursement forms are not valid for Dakota Dough Depot orders.

Why are items a different amount than when previewed?

GSDH is using a third-party storefront with Amazon Business. Pricing is not marked by GSDH and is subject to change at any given time.

What happens if my purchase total is more than my voucher?

Any remaining balance can be paid with a credit card.

I ordered through the preview link with my credit card, can I get reimbursed?

Orders through the preview link cannot be reimbursed. Orders will need to be returned through Amazon and re-ordered with the Dakota Dough voucher.

My items are defective, how can I get a replacement?

All returns and exchanges will follow the Amazon Business return policy. Reach out to Amazon with your defective item.

Can I use a GSDH gift certificate on the storefront?

The Dakota Dough Depot is designed specifically for Girl Scouts to use their Dakota Dough. GSDH gift certificates do not qualify for this feature.

Do I have to have an Amazon account to place an order?

Yes, a free Amazon account is required to order through the Dakota Dough depot.